

## IN THE CLAIMS

Please rewrite claims 1, 28, 55, and 82 as illustrated below, canceling the previous version of each claim. Appendix A attached hereto includes a version of each claim rewritten to show the changes relative to the previous version of the claim.

1. (Amended) A method for claims data analysis, comprising the steps of:
  - receiving information associated with a plurality of claims;
  - providing responses into a data processing system in response to a set of queries associated with the information;
  - associating at least one practice from a predetermined set of best practices with the responses;
  - determining a loss economic opportunity associated with processing the plurality of claims based on the responses; and
  - determining a best practice based on the loss economic opportunity.
28. (Amended) An apparatus for claims data analysis, comprising:
  - a receiving module for receiving information associated with a plurality of claims;
  - a providing module for providing responses into a data processing system in response to a set of queries associated with the information;
  - an associating module for associating at least one practice from a predetermined set of best practices with the responses;
  - a determining module for determining a loss economic opportunity associated with processing the plurality of claims based on the responses; and
  - a determining module determining a best practice based on the loss economic opportunity.

55. (Amended) A computer-readable medium containing instructions for claims data analysis, comprising:

- receiving information associated with a plurality of claims;
- providing responses into a data processing system in response to a set of queries associated with the information;
- associating at least one practice from a predetermined set of best practices with the responses;
- determining a loss economic opportunity associated with processing the plurality of claims based on the responses; and
- determining a best practice based on the loss economic opportunity.

82. (Amended) A system for claims data analysis, comprising:

- means for receiving information associated with a plurality of claims;
- means for providing responses into a data processing system in response to a set of queries associated with the information;
- means for associating at least one practice from a predetermined set of best practices with the responses;
- means for determining a loss economic opportunity associated with processing the plurality of claims based on the responses; and
- means for determining a best practice based on the loss economic opportunity.